Overview

This standard identifies the requirements when supporting the needs of children and young people with additional requirements. This includes contributing to the assessment of children and young people’s specific developmental levels and support needs, supporting the implementation of programmes and support activities to meet the needs of children and young people with additional needs and contributing to evaluating children and young people’s participation in programmes and support activities.
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Performance criteria

Contribute to the assessment of children and young people’s developmental needs where they have additional requirements

You must be able to:

P1 work with the child or young person in ways that take account of their level of development
P2 work with the child or young person, key people and others, to identify assessment frameworks and processes that are relevant to the specific development needs of the child or young person
P3 support the child or young person to understand the nature and purpose of the assessment
P4 support the child or young person to understand the activities they will be required to carry out for the assessment
P5 support the child or young person and key people to communicate their preferences, needs, views, concerns and choices about the assessment
P6 identify areas of potential disagreement between the child or young person and key people
P7 agree with the child or young person and key people how any potential disagreement will be managed
P8 carry out aspects of the assessment activities for which you are responsible
P9 support others to carry out the assessment activities for which they are responsible
P10 work in ways that promote the active participation of the child or young person and key people in the assessment process
P11 ensure that the expertise, experience and culture of the child or young person and key people are recognised throughout the assessment process
P12 support the child or young person and key people to understand the outcomes of the assessment and the implications for the child or young person
P13 contribute to records and reports about the assessments, in accordance with legal and work setting requirements

Contribute to agreeing programmes and activities to meet assessed needs

You must be able to:

P14 contribute to agreeing outcomes that development programmes and activities will seek to achieve
P15 contribute to identifying resources within and outside your work setting that could help to achieve outcomes and enable the child or young person to participate in activities
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You must be able to:

P16 contribute to identifying resources within and outside your work setting that could help to manage any identified risks
P17 work with the child or young person, key people and others to evaluate the options available to achieve outcomes and provide the support they require
P18 support the child or young person, key people and others to express their views, wishes and preferred options about programmes and activities
P19 contribute to agreeing programmes and activities and how they will be implemented

Support the implementation of development programmes and activities

P20 carry out activities for which you are responsible to enable the child or young person to participate in development programmes and activities
P21 monitor any changes in the child or young person that you observe when supporting them
P22 take sensitive and appropriate action when you identify any changes in the child or young person as they participate in programmes and activities
P23 take sensitive and appropriate action when the child or young person expresses any changing preferences and needs for programmes and activities or the support they are receiving to participate in them
P24 take sensitive and appropriate action to address any problems that arise when implementing the agreed programmes and activities
P25 seek extra advice when the support required by the child or young person and key people is outside your competence
P26 seek additional help to address any personal and emotional needs of your own when supporting the child or young person to participate in programmes and activities

Contribute to evaluating development programmes and activities

You must be able to:

P27 use your observations to analyse the impact of programmes and activities on the child or young person
P28 use your observations to identify positive aspects and aspects of the programmes and activities that could be improved
P29 check your analysis sensitively with the child or young person, key people and others
P30 contribute to reviewing the impact of the programmes and activities against the intended outcomes
P31 work with the child or young person and key people within the
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evaluation process in ways that respect their preferences

P32 support the child or young person and key people to evaluate which aspects of the programmes and activities have been beneficial to the child or young person

P33 support the child or young person and key people to identify aspects that need amending to improve their effectiveness or to address changes in the child or young person

P34 support the child or young person and key people to understand any changes that will be made in programmes and activities

P35 support the child or young person and key people to understand when and by whom any changes will be made

P36 support the child or young person and key people to understand how any changes with resource implications will be resourced
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### Knowledge and understanding

**You need to know and understand:**

<table>
<thead>
<tr>
<th>Rights</th>
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<tr>
<td><strong>K1</strong> legal and work setting requirements on equality, diversity, discrimination and rights</td>
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<tr>
<td><strong>K2</strong> your role in promoting children and young people’s rights, choices, wellbeing and active participation</td>
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<td><strong>K3</strong> your duty to report any acts or omissions that could infringe the rights of children and young people</td>
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<td><strong>K4</strong> how to deal with and challenge discrimination</td>
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<td><strong>K5</strong> the rights that children and young people have to make complaints and be supported to do so</td>
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### Your practice

**You need to know and understand:**

| K6 | legislation, codes of practice, standards, frameworks and guidance relevant to your work, your work setting and the content of this standard |
| K7 | your own background, experiences and beliefs that may have an impact on your practice |
| K8 | your own roles, responsibilities and accountabilities with their limits and boundaries |
| K9 | the roles, responsibilities and accountabilities of others with whom you work |
| K10 | how to access and work to procedures and agreed ways of working |
| K11 | the meaning of person centred/child centred working and the importance of knowing and respecting each child or young person as an individual |
| K12 | the prime importance of the interests and well-being of children and young people |
| K13 | the child or young person’s cultural and language context |
| K14 | how to build trust and rapport in a relationship |
| K15 | how your power and influence as a worker can impact on relationships |
| K16 | how to work in ways that promote active participation and maintain children and young people’s dignity, respect, personal beliefs and preferences |
| K17 | how to work in partnership with children, young people, key people and others |
| K18 | how to manage ethical conflicts and dilemmas in your work |
| K19 | how to challenge poor practice |
| K20 | how and when to seek support in situations beyond your experience |
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and expertise

Theory

You need to know and understand:
K21 the nature and impact of factors that may affect the health, wellbeing and development of children and young people you care for or support
K22 theories underpinning our understanding of child development and factors that affect it
K23 theories about attachment and its impact on children and young people

Communication

You need to know and understand:
K24 factors that can have a positive or negative effect on communication and language skills and their development in children and young people
K25 methods and techniques to promote communication skills which enable children and young people to express their needs, views and preferences

Personal and professional development

You need to know and understand:
K26 principles of reflective practice and why it is important

Health and Safety

You need to know and understand:
K27 your work setting policies and practices for monitoring and maintaining health, safety and security in the work environment
K28 practices for the prevention and control of infection in the context of this standard

Safeguarding

You need to know and understand:
K29 the responsibility that everyone has to raise concerns about possible harm or abuse, poor or discriminatory practices
K30 indicators of potential or actual harm or abuse
K31 how and when to report any concerns about abuse, poor or discriminatory practice, resources or operational difficulties
K32 what to do if you have reported concerns but no action is taken to address them
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Handling information

You need to know and understand:

K33 legal requirements, policies and procedures for the security and confidentiality of information
K34 legal and work setting requirements for recording information and producing reports including the use of electronic communication
K35 principles of confidentiality and when to pass on otherwise confidential information

Specific to this NOS

You need to know and understand:

K36 how to access records and information on the needs, views, wishes and preferences of children and young people, parents, families and carers
K37 theories relevant to working with and developing, implementing and evaluating programmes and activities for children and young people with additional requirements
K38 theories about motivation and enabling children and young people to participate to their utmost abilities
K39 theories relevant to the children and young people with whom you work about loss and change
K40 theories relevant to the children and young people with whom you work about the effects of stress and distress
K41 theories relevant to the children and young people with whom you work, about motivation and its effects on enabling children and young people to deal with their own health and social well-being
K42 methods of involving children and young people in activities in ways that are appropriate to the age of the child and young person, their level of development and understanding and their additional needs
K43 methods of working with children and young people who have been abused, bullied, persecuted, who are at risk of harm or danger, of becoming involved in offending behaviour
K44 the importance of stable family, adult and peer relationships and the impact of disruption, including placement disruption
K45 factors which ensure safe and effective care for children and young people, including secure attachments
K46 the type of equipment and aids children and young people with whom you work may use, how to use them, how they should be maintained and who to contact if they are defective or need upgrading
K47 methods and formats for structured activities and programmes and planning, monitoring, observing and recording
K48 how children's different needs might require different techniques
K49 the importance of identifying if children and young people are distressed or uncomfortable when they are participating in activities
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K50  how to support parents and carers to manage the risks to children and young people with their development and independence

K51  the importance and value of parents’ knowledge and expertise about their children

K52  the nature of relationships within families and the importance of encouraging family members to be actively involved with the child or young person
Additional Information

**Scope/range related to performance criteria**

The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS.

Note: Where a child or young person finds it difficult or impossible to express their own preferences and make decisions about their life, achievement of this standard may require the involvement of advocates or others who are able to represent the views and best interests of the child or young person.

Where there are language differences within the work setting, achievement of this standard may require the involvement of interpreters or translation services.

**Active participation** is a way of working that regards individuals as active partners in their own care or support rather than passive recipients. Active participation recognises each individual’s right to participate in the activities and relationships of everyday life as independently as possible.

The **child or young person** from birth to 18 years of age who requires health and care services; also to 21 where the child or young person is still eligible through legislation or policy to receive children and young people's services.

To **communicate** may include using the child or young person's preferred spoken language, the use of signs, the use of symbols or pictures, writing, objects of reference, communication passports, other non-verbal forms of communication, human and technological aids to communication.

**Key people** are those who are important to an individual and who can make a difference to his or her well-being. Key people may include family, friends, carers and others with whom the individual has a supportive relationship.

**Level of development** includes the cognitive, linguistic, physical, social, emotional and intellectual level of the child or young person.

**Others** are your colleagues and other professionals whose work contributes to the individual’s well-being and who enable you to carry out your role.

A **risk** takes account of the likelihood of a hazard occurring and may include the possibility of danger, damage or destruction to the environment and goods; the possibility of injury and harm to people.
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Scope/range related to knowledge and understanding

The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS

All knowledge statements must be applied in the context of this standard

Factors that may affect the health, wellbeing and development may include adverse circumstances or trauma before or during birth; autistic spectrum conditions; discrimination; domestic violence; family circumstances; foetal alcohol syndrome; harm or abuse; injury; learning disability; medical conditions (chronic or acute); mental health; physical disability; physical ill health; poverty; profound or complex needs; sensory needs; social deprivation; substance misuse

Values

Adherence to codes of practice or conduct that may be applicable to your role, and the principles and values that underpin your work setting including the rights of children and adults. These include the rights that individuals have:
To be treated as an individual
To be treated equally and not be discriminated against
To be respected
To have privacy
To be treated in a dignified way
To be protected from danger and harm
To be supported and cared for in a way that meets their needs, takes account of their choices and also protects them
To communicate using their preferred methods of communication and language
To access information about themselves
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