

## SCDHSC0034

# Promote the safeguarding of children and young people



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### Overview

This standard identifies the requirements associated with safe-guarding which must permeate all your work with children and young people. The standard addresses the requirement to establish your own understanding about safeguarding and what you must do in cases of actual or potential harm or abuse. The requirements also include developing relationships that promote safeguarding, promoting rights and inclusion, working in ways that promote wellbeing and supporting children and young people to keep themselves safe.

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### Performance criteria

#### Maintain your understanding and awareness of harm, abuse and safeguarding

*You must be able to:*

- P1 demonstrate understanding of factors, situations and actions that may cause or lead to **harm and abuse**
- P2 demonstrate understanding of signs and symptoms that may indicate that a child or young person has been, or is in danger of being, harmed or abused
- P3 demonstrate understanding of legal requirements, local procedures and your own accountability where there are concerns that a child or young person has been, or is in danger of being, harmed or abused
- P4 demonstrate understanding of the role of different agencies and the central place of multi-agency working in the **safeguarding** of children and young people
- P5 demonstrate understanding of the actions you need to take when harm or abuse is suspected or has been disclosed, in line with local procedures and the responsibilities and boundaries of your role
- P6 demonstrate understanding of actions you must take and those you must avoid in order to protect the integrity of evidence relating to possible harm or abuse
- P7 reflect on your own behaviour and values to ensure that they do not contribute to situations, actions or behaviour that may be harmful or abusive

#### Implement practices that help to safeguard children and young people from harm or abuse

*You must be able to:*

- P8 monitor actions, behaviours and situations that may lead to harm or abuse
- P9 monitor significant changes in a child or young person's emotional or physical health, personal appearance or behaviour
- P10 follow required procedures for reporting concerns about the welfare of a child or young person and any actions, behaviours or situations that may lead to harm or abuse
- P11 keep detailed, accurate, timed, dated and signed records about any changes, events or occurrences that cause concern
- P12 use supervision and support to consider the impact on yourself and other people of suspected or disclosed harm or abuse

### Develop relationships that promote the safeguarding of children and young people

*You must be able to:*

- P13 establish **relationships** that support trust and rapport with children and young people and **key people**
- P14 establish relationships in which children, young people and key people are able to express their fears, anxieties, feelings and concerns without worry of ridicule, rejection or retribution
- P15 use the child or young person's preferred communication methods and language
- P16 support the child or young person to **communicate** their views and preferences, according to their age, ability and level of development
- P17 explain to the child or young person your responsibilities to disclose any information about potential or actual harm or abuse, according to their age, ability and level of development
- P18 maintain confidentiality within the boundaries of your own role and the safeguarding of children and young people

### Promote rights and inclusion with children and young people

*You must be able to:*

- P19 provide information to children, young people and key people about their rights and responsibilities
- P20 work with the child or young person in ways that respect their dignity, privacy, beliefs, preferences, culture, values and rights
- P21 work with the child or young person, key people and others to balance rights, responsibilities and risks
- P22 ensure your own actions promote equity and inclusion and do not discriminate
- P23 take appropriate steps when the actions of others are discriminatory

### Work in ways that promote the well-being of children and young people

*You must be able to:*

- P24 support key people and **others** to recognise and respect the **background** and preferences of the child or young person
- P25 work with the child or young person in **child centred** ways
- P26 work with the child or young person in ways that recognise the impact that experiences, losses and life events have had on their lives
- P27 work with the child or young person in ways that promote their self esteem, sense of security and belonging
- P28 work with the child or young person in ways that maximise their **active participation**, independence and responsibility
- P29 support the child or young person to maximise their decision-

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making and control over their lives

#### **Support children and young people to keep themselves safe**

*You must be able to:*

- P30 promote the child or young person's awareness of personal safety, according to their age, ability and level of development
- P31 promote the child or young person's awareness of risks associated with the use of **electronic communications**, according to their age, ability and level of development
- P32 work with the child or young person to help them understand bullying and the action to take if it occurs, according to their age, ability and level of development
- P33 support the child or young person to recognise when the behaviour towards them of any child, young person or adult is inappropriate or unacceptable, according to their age, ability and level of development
- P34 work with the child or young person, key people and others to challenge practices that may lead to harm or abuse, according to their age, ability and level of development
- P35 support the child or young person and key people to express concerns or make complaints, according to their age, ability and level of development

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### Knowledge and understanding

*You need to know and understand:*

#### Rights

- K1 legal and work setting requirements on equality, diversity, discrimination and rights
- K2 your role in promoting children and young people's rights, choices, wellbeing and active participation
- K3 your duty to report any acts or omissions that could infringe the rights of children and young people
- K4 how to deal with and challenge discrimination
- K5 the rights that children and young people have to make complaints and be supported to do so

#### Your practice

*You need to know and understand:*

- K6 legislation, codes of practice, standards, frameworks and guidance relevant to your work, your work setting and the content of this standard
- K7 your own background, experiences and beliefs that may have an impact on your practice
- K8 your own roles, responsibilities and accountabilities with their limits and boundaries
- K9 the roles, responsibilities and accountabilities of others with whom you work
- K10 how to access and work to procedures and agreed ways of working
- K11 the meaning of person centred/child centred working and the importance of knowing and respecting each child or young person as an individual
- K12 the prime importance of the interests and well-being of children and young people
- K13 the child or young person's cultural and language context
- K14 how to build trust and rapport in a relationship
- K15 how your power and influence as a worker can impact on relationships
- K16 how to work in ways that promote active participation and maintain children and young people's dignity, respect, personal beliefs and preferences
- K17 how to work in partnership with children, young people, key people and others
- K18 how to manage ethical conflicts and dilemmas in your work
- K19 how to challenge poor practice
- K20 how and when to seek support in situations beyond your experience

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and expertise

### Theory for practice

*You need to know and understand:*

- K21 the nature and impact of **factors that may affect the health, wellbeing and development** of children and young people you care for or support
- K22 theories underpinning our understanding of child development and factors that affect it
- K23 theories about attachment and its impact on children and young people

### Communication

*You need to know and understand:*

- K24 factors that can have a positive or negative effect on communication and language skills and their development in children and young people
- K25 methods and techniques to promote communication skills which enable children and young people to express their needs, views and preferences

### Personal and professional development

*You need to know and understand:*

- K26 principles of reflective practice and why it is important

### Health and Safety

*You need to know and understand:*

- K27 your work setting policies and practices for monitoring and maintaining health, safety and security in the work environment
- K28 practices for the prevention and control of infection in the context of this standard

### Safeguarding

*You need to know and understand:*

- K29 the responsibility that everyone has to raise concerns about possible harm or abuse, poor or discriminatory practices
- K30 indicators of potential harm or abuse
- K31 how and when to report any concerns about abuse, poor or discriminatory practice, resources or operational difficulties
- K32 what to do if you have reported concerns but no action is taken to address them

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### Handling information

*You need to know and understand:*

- K33 legal requirements, policies and procedures for the security and confidentiality of information
- K34 legal and work setting requirements for recording information and producing reports including the use of electronic communication
- K35 principles of confidentiality and when to pass on otherwise confidential information

### Specific to this NOS

*You need to know and understand:*

- K36 legislation and national policy relating to the safeguarding and protection of children and young people
- K37 **types of harm and abuse**
- K38 **factors that may make someone more vulnerable** to harm or abuse
- K39 common features of perpetrator behaviour and grooming
- K40 correct actions to take if harm or abuse is suspected, disclosed or alleged
- K41 local systems and multi-disciplinary procedures that relate to safeguarding and protection from harm and abuse
- K42 how to protect yourself and others from harm and abuse when in a work setting or working alone

### Additional Information

#### Scope/range related to performance criteria

The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS.

Note: Where a child or young person finds it difficult or impossible to express their own preferences and make decisions about their life, achievement of this standard may require the involvement of advocates or others who are able to represent the views and best interests of the child or young person.

Where there are language differences within the work setting, achievement of this standard may require the involvement of interpreters or translation services.

**Active participation** is a way of working that regards children and young people as active partners in their own care or support rather than passive recipients. Active participation recognises each child and young person's right to participate in the activities and relationships of everyday life as independently as possible

A child or young person's **background** is their unique mix of personal experiences, history, culture, beliefs, preferences, family relationships, informal networks and community.

**Child centred** approaches are those that fully recognise the uniqueness of the child or young person and establish this as the basis for planning and delivery of care and support

To **communicate** may include using the child or young person's preferred spoken language, the use of signs, the use of symbols or pictures, writing, objects of reference, communication passports, other non verbal forms of communication, human and technological aids to communication

**Electronic communications** may include the use of mobile phones and the internet, including social networking sites

**Harm and abuse** may include neglect; physical, emotional and sexual abuse; financial abuse; bullying; self harm; reckless behaviour

**Key people** are those who are important to a child or young person and who can make a difference to his or her well-being. Key people may include family, friends, carers and others with whom the child or young person has a supportive relationship.

**Others** are your colleagues and other professionals whose work contributes to the child or young person's well-being and who enable you to carry out your role

**Relationships** may include those developed over a period of time or those established in a situation where immediate care or support is required

**Safeguarding** is working with individuals, children, young people and their families to take all reasonable measures to ensure that the risks of harm are



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minimised; and where there are concerns about the welfare of individuals or children and young people, appropriate action is taken to address those concerns working to national policies and guidance and to agreed local policies and procedures in full partnership with local agencies

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#### Scope/range related to knowledge and understanding

The details in this field are explanatory statements of scope and/or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statement required for achievement of the NOS.

**All knowledge statements must be applied in the context of this standard.**

**Factors that may affect the health, wellbeing and development** may include adverse circumstances or trauma before or during birth; autistic spectrum conditions; discrimination; domestic violence; family circumstances; foetal alcohol syndrome; harm or abuse; injury; learning disability; medical conditions (chronic or acute); mental health; physical disability; physical ill health; poverty; profound or complex needs; sensory needs; social deprivation; substance misuse

**Factors that may make someone more vulnerable** may relate to the child or young person, to their personal circumstances including family issues or disrupted relationships, to the work setting or to particular ways of working

**Types of harm or abuse** may include physical abuse, emotional abuse, sexual abuse, financial abuse, neglect, institutional abuse, bullying, abuse relating to social networking media.

#### Values

Adherence to codes of practice or conduct where applicable to your role and the principles and values that underpin your work setting, including the rights of children, young people and adults. These include the rights:

To be treated as an individual

To be treated equally and not be discriminated against

To be respected

To have privacy

To be treated in a dignified way

To be protected from danger and harm

To be supported and cared for in a way that meets their needs, takes account of their choices and also protects them

To communicate using their preferred methods of communication and language

To access information about themselves

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<b>Developed by</b>	Skills for Care & Development
<b>Version number</b>	1
<b>Date approved</b>	March 2012
<b>Indicative review date</b>	August 2014
<b>Validity</b>	Current
<b>Status</b>	Original
<b>Originating organisation</b>	Skills for Care & Development
<b>Original URN</b>	HSC34
<b>Relevant occupations</b>	Health, Public Services and Care; Health and Social Care; Associate Professionals and Technical Occupations; Health and Social Services Officers; Health Associate Professionals; Personal Service Occupations; Healthcare and Related Personal Services
<b>Suite</b>	Health and Social Care
<b>Key words</b>	safeguarding