

In your reflective activity, you should have covered the points below.

- You chose a weak password for your SocialBook account. Had you attended the online safety and security training, you would have learned this password is too short to offer enough protection.
- By choosing a weak password, your account and anyone who relies on it for information would have been placed at unnecessary risk.
- You made a mistake by turning off two-factor authentication for the SocialBook account. This is highly dangerous, even for short periods of time.
- People who use your service and other stakeholders rely on the SocialBook account for information and news about the service. It is a trusted source and they will be vulnerable to any scams or disinformation posted through it if your account were to be hacked.
- The SSSC Code of Practice for Social Service Workers says you must not put other people at unnecessary risk. When you turned off two-factor authentication, you left people reliant on the account at unnecessary risk and were not meeting the standards expected of a social service manager.
- You need to do more learning to develop a better understanding of how previous training can be forgotten or become outdated. The online safety and security training opportunity offered an opportunity to refresh existing knowledge and introduce important information about new online threats and how to protect against them.
- You need to make sure your team attend online safety and security training regularly. The advice provided by such training evolves and adapts to the threats we face and what was best practice several years ago can be dangerous today.
- When online safety and security training was offered, the right thing to do was accept the invitation