## **Feedback**



Here are some points that you need to consider. You should have included all of these in your reflective activity.

- When you received the private message from Kelly, you decided to do nothing. However, this meant that there was not an opportunity to identify the risks to Kelly's well-being. If you had taken action, you may have been able to help prevent harm to Kelly.
- Also, by doing nothing you could lead people to believe that you were aware that your
  relationship with Kelly was not appropriate and that you were trying to protect your own
  interests before supporting Kelly. This could call into question your suitability to be a social
  service worker.
- Sending the private message means that rather than alerting services that could help Kelly, you are acting independently. This could place Kelly at greater risk of harm as she is not able to receive appropriate care and support. You are also likely to call into question your reputation and professionalism, and possibly the reputation of your service and employer.
- Simply sending the message also demonstrates that you do not appear to understand your duty of care and your responsibilities to promote the support and protection of Kelly. Your organisation will have policies and procedures in place about reporting concerns. Your action means that you are not following these which could lead to disciplinary action taken against you by your employer. Also, it could also lead to an investigation by the SSSC which could result in sanctions.
- If you sent the message in your own time, outside of work, you might think that has
  nothing to do with your employer or the SSSC. However, the SSSC Code of Practice for
  Social Service Workers states that you must not behave in a way outside of work that calls
  into question your suitability to be a social service worker. So, you could still find that your
  actions are investigated.

When you received the initial friends request from Kelly, the right thing to do was to not to respond to it and to contact her through care worker right away.