Feedback



Here are some points that you need to consider. You should have included all of these in your reflective activity.

- When you received the private message from Jenny, you decided to do nothing. However, this meant that there was not an opportunity to identify the risks to Jenny's well-being. If you had taken action, you may have been able to help prevent harm to Jenny.
- Also, by doing nothing you could lead people to believe that you were aware that your relationship with Jenny was not appropriate and that you were trying to protect your own interests before supporting Jenny. This could call into question your suitability to be a social service worker.
- You have acknowledged that Jenny is now at greater risk of harm because you do not
 want to get drawn into her problems. Therefore, by not acting to get support and care for
 Jenny, you have shown that you do not understand your duty of care to her as a social
 service worker, or you have chosen to ignore this. Either way, your suitability to be a social
 service worker could certainly be questioned.
- Also by doing nothing, you will have breached the SSSC Code of Practice for Social Service
 Workers which states that you must take the necessary steps to minimise the risk of Jenny
 doing harm to herself or others. Also the Code states that you must not put people using
 services at unnecessary risks, which you are doing by not taking action. For example, her
 health and well-being are likely to be affected by her current diet and your lack of action
 could make this worse in the longer term.
- This choice of action also demonstrates that you do not appear to understand your
 responsibilities to promote the support and protection of Jenny. Your organisation will have
 policies and procedures in place about reporting concerns. Your action means that you
 are not following these which could lead to disciplinary action taken against you by your
 employer. Also, it could also lead to an investigation by the SSSC which could result in
 sanctions.
- If you responded to the original friend request in your own time, outside of work, you
 might think that has nothing to do with your employer or the SSSC. However, the SSSC
 Code of Practice for Social Service Workers states that you must not behave in a way
 outside of work that calls into question your suitability to be a social service worker. So,
 you could still find that your actions are investigated.

When you received the initial friends request from Jenny, the right thing to do was to not to respond to it and to contact her care manager right away.