SFJCJDA1 Provide and present information for courts and formal hearings



Overview

This standard is about obtaining, preparing and presenting information, both verbal and written, for courts and formal hearings. It includes providing accurate and timely written information, respecting the needs and rights of individuals, their parents or carers and the victims of crime. It also involves making oral contributions at courts and formal hearings.

`Courts and formal hearings' includes criminal courts, civil courts, prison establishments, parole boards, mental health and other tribunals, youth courts, children's hearings, multi-agency public protection panels, multi-agency risk assessment conferences, appeals or other formal hearings. You need to apply your knowledge to only those courts and formal hearings in relation to your area of responsibility.

There are two elements

- 1 Provide written information for courts and formal hearings
- 2 Make oral contributions to courts and formal hearings

Target Group

This standard is applicable to those who are involved in providing and obtaining written information for courts and formal hearings, and who may be asked to make oral contributions.

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Performance criteria	Provide written information for courts and formal hearings
You must be able to:	P1 prepare and provide accurate, legible and complete written reports to the courts/hearings, on time and in the required format
	P2 provide information which is consistent with your role, organisational and statutory requirements
	P3 explain where further information is required, confirming when it is required and its purpose
	P4 gather relevant, accurate and current details from relevant people where further information is required, in a manner which is sensitive to their situation
	P5 verify the collected information, identifying correctly if there are any problems with it and address these appropriately
	P6 maintain accurate and up to date records, in line with your organisation's requirements
	Make oral contributions to courts and formal hearings
You must be able to:	P7 present the information which the hearing requires clearly, accurately and succinctly, and in a manner which is consistent with the court or hearing's requirements
	P8 provide additional information to support and update written reports, as and when required
	P9 answer any questions in a manner which is likely to increase the understanding of those involved
	P10 present yourself, and interact with others, in a manner which promotes the work of your organisation and is likely to lead to a constructive outcome
	P11 seek advice and support promptly when team discussion and supervision are appropriate
	P12 maintain accurate and up to date records, in line with your organisation's requirements

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Knowledge and understanding	Legislative, regulatory and organisational requirements		
You need to know and understand:	K1	legal and organisational requirements which relate to the provision of information at courts and formal hearings, and their impact for your area of operations	
	K2	legislation, policies and procedures relating to data protection, health and safety, diversity and their impact for your area of operations	
	K3	the role of your organisation and its services relating to providing and presenting information at courts and formal hearings	
	K4	your organisation's policy and procedures regarding confidentiality of information and the disclosure of information to third parties, and the specific circumstances under which disclosure may be made	
	K5	the limits of your authority and responsibility, and the actions to take if these are exceeded	
	Wor	king within the community justice sector	
You need to know and understand:	K6	the functions, procedures and resources of the different courts, formal hearings and meetings relevant to this area of your work, including the appropriate administration and etiquette	
	K7	the different forms of report which are required for the different courts and formal hearings relevant to your work, and the reasons for these	
	K8	the ways in which it is necessary to alter communication when working with different individuals and representatives of different organisations	
	K9	ways of identifying and addressing problems with the information	

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